

Hon. Chairman

It is my sincerest wish that you lodge my complaint against AT&T and T-Mobile USA's (Deutsche Telekom) merger. This merger would reduce GSM band-width control to a single carrier for the entire United States. I would be excited about the opportunity to give formal statements about how this merger would reduce competition in the wireless marketplace as well as stifle technological advancement and competitiveness in an ever changing highly technically field like wireless communication.

It is my sincerest belief that AT&T is rebuilding humpty dumpty all over again, pun intended. AT&T has provided services of various types in the past for my family and I and each time I leave them as a consumer, I leave hurt, feeling as if I were taken advantage of and under-served. You may ask why continue to engage them in business...well they tend to eat up the competition leaving me back in the hands of AT&T. AT&T has by far the WORST customer service in the industry. You can disregard this note because of this statement if you like but even their loyalist customers will tell you AT&T's customer service barely registers as customer service.

If spectrum is the real issue here then why should AT&T not use its assets to build out its own networks, why buy another company to "increase efficiency" it is also more efficient to have America drive one brand of car but maybe we all do not want a Cadillac, or Chevy Camaro, this would be akin allowing the big three merge, in essence one car for America, one wireless company for much of America, doesn't sound like competition to me, sounds like Ma Bell all over.

Sincerely

Joshua B. Pennington

314-583-4737

jpennington@live.maryville.edu